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NC4 Announces General Availability of R9

NC4 Delivers Best-of-Breed Incident Management System with R9

EL SEGUNDO, CA – April 8, 2010 – NC4 Inc., the leader in Situational Readiness solutions, announced today the general availability of its revolutionary incident management system, R9. The capabilities within R9 far surpass prior E Team generations and outperform the competitors' crisis management applications. NC4 has dedicated over two years of research, development, testing and customer involvement to its R9 release, to bring users even more sophisticated incident management functionality, while keeping the application flexible and easy to use. The R9 framework enables organizations to use as little or as much of the system's robust capabilities as needed, and with its new Custom Forms feature, organization's can easily tailor R9 to meet their needs. R9 is the only incident management solution available in the market that gives organizations an easy-to-customize solution in a COTS product.

Harnessing the power of Web 2.0 technology with its Custom Forms and Universal Console, R9 gives organizations with a command and control mission even greater flexibility in tracking, analyzing and processing information. R9 is out-of-the-box ready with over forty standard reports including Resource Management, and with its new Custom Forms capability, can be tailored to meet the needs of any Federal, state, county, local and tribal organizations tasked with managing emergencies. R9 brings numerous benefits which include the ability to:

- Comply with changing Federal and state regulations and standards including ICS, CAP, EDXL, NIEM and NIEM Suspicious Activity Reports (SARs)
- Incorporate organization's business logic to support operations
- Leverage existing capabilities and GIS data
- Share information to enhance collaboration with mutual aid and information sharing partners
- Meet or exceed increasingly important security requirements

“As a long time customer of NC4, we're excited about the new capabilities available with R9,” commented Jaclyn Barcroft, Michigan Department of State Police and Chairperson to NC4's Product Steering Committee. “NC4 values the input of its user community, giving customers a voice in the development process. The design of many of the new features in R9 were greatly influenced by the user community. R9 will provide the emergency management community with improved information management tools to

help them in their mission of protecting and restoring critical infrastructure and key resources, while giving them a common operational picture of the situation at hand.”

“We are proud to welcome R9 into our suite of Situational Readiness solutions,” said NC4 President and CEO, Jim Montagnino. “From the start of the project, we have been dedicated to making R9 the best-of-breed incident management software available, giving the emergency management community the most powerful information management and reporting capabilities needed to achieve situational awareness. R9 emphasizes our commitment to providing standards-based solutions, and it continues our legacy of providing a proven solution to emergency managers and law enforcement professionals to aid their efforts of saving lives and property in times of crisis.”

Custom Forms

Unlike other products in the market, the Custom Forms feature in R9 includes a real GUI for form design, and the ability to recreate complicated paper forms with precise WYSIWYG (what you see is what you get) formatting. R9’s simple to use GUI palette allows organizations to easily create forms, with the ability to define and validate data elements such as text boxes, dropdown lists and dates. With a few clicks of the mouse, users can drag-and-drop data elements from the user-friendly toolset, quickly building a new form to handle any type of dynamic data requirements that may occur during large events and disasters. While simplicity is its strength, the robust foundation of Custom Forms enables more experienced IT types to create forms with sophisticated business logic.

Universal Console

Understanding the value of mapping information to emergency operations, R9 ships standard with NC4’s revolutionary mapping client technology, Universal Console™ (UC) along with ESRI’s ArcGIS Server, making it the only crisis management software that ships with a map client as part of the standard product. Universal Console’s flexible design enables users to change base map services, as well as create and add map layers on-the-fly, for combined views of data including weather, hazards data, traffic web cameras, and more. UC allows customers to leverage their investments in base maps and map layers, while allowing the user to easily add new map layers in a wide range of formats including the OGC standards of Web Mapping Service (WMS), Web Feature Service (WFS), GeoRSS, and KML. Universal Console is a Web browser-based application that works across all major browsers including MS Internet Explorer, Firefox and Safari, requiring no plug-ins and no local installation. UC’s ability to consume as well as deliver content in a variety of formats enables organizations to tap into the proliferation of GIS data and fuse this wealth of GIS information to bring users dynamic maps to heighten their overall situational awareness.

About NC4

NC4 provides a suite of Situational Readiness solutions that empower government and business with accurate, timely and secure information to manage risks. NC4 solutions are used in the public sector by, federal, state and local agencies in both emergency management and law enforcement disciplines, and in the private sector by companies involved in financial services, corporate travel, high-tech, insurance, supply chain management, aerospace and defense, oil and gas, pharmaceuticals and healthcare. NC4 takes a comprehensive and integrated approach to risk mitigation and crisis management, by providing: situational awareness with our intelligence monitoring and notification services; managed response through our incident management application; and secure communication and collaboration with our Homeland Security Cloud™ solutions. For information about NC4, visit www.nc4.us or call toll-free, 1-877-624-4999.

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